PATENT Atty. Dkt. No. ROC920010284US1 MPS Ref. No.: IBMK10284

IN THE CLAIMS:

Please cancel claims 7, 11, 13 and 24, and amend the claims as follows:

1. (Currently Amended) A method of providing entitlement services information to users, comprising:

receiving a request for entitlement services information for a particular user; and in response to receiving the request:

accessing a common entitlement services information repository; wherein the common entitlement services information repository associates entitlement services with products to which the entitlement services attach and with users of the products; wherein each of at least a portion of the plurality of users is associated with at least two products; and

providing a first application with entitlement services information for the particular user; and

passing the entitlement services information for the particular user from the first application to a second application.

- 2. (Original) The method of claim 1, wherein the common entitlement services information repository associates a combination of an entitlement service, a product and a user with a geographic region.
- 3. (Original) The method of claim 1, wherein the at least two products comprise at least one hardware product and at least one software product.
- 4. (Original) The method of claim 1, wherein the request is issued by a Web based application.
- 5. (Currently Amended) The method of claim 1, wherein the request is issued by [[a]] the first application invoked by the particular user browsing a Web site.

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- 6. (Currently Amended) The method of claim [[5]] 1, wherein the first application is configured to provide support for only a portion of a plurality of entitlement services represented in the common entitlement services information repository.
- 7. (Cancelled)
- 8. (Original) The method of claim 1, further comprising populating the common entitlement services information repository with entitlement services data contained in a plurality of entitlement services databases each of which are specific to a particular product.
- 9. (Original) The method of claim 8, wherein populating comprises associating a combination of an entitlement service, a product and a user with a geographic region.
- 10. (Currently Amended) An entitlement services system, comprising:
 a common entitlement services information system comprising a repository
 associating entitlement services with products to which the entitlement services attach
 and with users of the products; wherein each of at least a portion of the plurality of users
 is associated with at least two products; and

at least one server hosting a plurality of applications each configured to issue requests to the common entitlement services information system for entitlement services information and each configured to pass entitlement services information between one another.

- 11. (Cancelled)
- 12. (Original) The system of claim 10, wherein the repository associates a combination of an entitlement service, a product and a user with a geographic region.
- 13. (Cancelled)

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- 14. (Original) The system of claim 10, wherein the at least two products comprise at least one hardware product and at least one software product.
- 15. (Currently Amended) The system of claim 10, further comprising at least ene server hosting a plurality of applications each configured to issue requests to the common entitlement services information system for entitlement services information; wherein each of the plurality of applications is configured to provide support for only a portion of a plurality of entitlement services represented in the repository.
- 16. (Original) The system of claim 15, further comprising a web server hosting a Web service providing an interface to each of the plurality of applications.
- 17. (Original) The system of claim 15, wherein the plurality of applications are invoked by browser requests.
- 18. (Original) The system of claim 10, further comprising a plurality of entitlement services databases from which entitlement services information is replicated to the common entitlement services information repository.
- 19. (Original) The system of claim 18, wherein each of the plurality of entitlement services databases is specific to a particular product.
- 20. (Original) The system of claim 18, wherein each of the plurality of entitlement services databases is specific to a particular geographic region.
- (Currently Amended) An entitlement services system, comprising:
 - (a) a common entitlement services information system, comprising:
 a repository associating entitlement services with products to which
 the entitlement services attach and with users of the products; wherein
 each of at least a portion of the plurality of users is associated with at least
 two products; and

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an access control software component configured to access the repository in response to entitlement services information requests;

- (b) at least one server executing a plurality of Web based applications configured to issue the entitlement services information requests, wherein each of the plurality of applications is configured to pass entitlement services information between one another; and
- (c) a web server hosting a Web service providing an interface to each of the plurality of applications; and
- (d) a plurality of entitlement services databases from which entitlement services information is replicated to the common entitlement services information repository.
- 22. (Original) The system of claim 21, wherein each of the plurality of applications is configured to provide support for only a portion of a plurality of entitlement services represented in the repository.
- 23. (Original) The system of claim 21, wherein the plurality of applications are invoked by browser requests.
- 24. (Cancelled)
- 25. (Original) The system of claim 21, wherein the repository associates a combination of an entitlement service, a product and a user with a geographic region.
- 26. (Original) The system of claim 21, wherein the at least two products comprise at least one hardware product and at least one software product.
- 27. (Currently Amended) The system of claim 21, further comprising a plurality of entitlement services databases from which wherein entitlement services information is replicated to the common entitlement services information repository from the plurality of entitlement services databases via a plurality of adaptors.

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- 28. (Currently Amended) The system of claim [[27]] 21, wherein each of the plurality of entitlement services databases is specific to a particular product.
- 29. (Currently Amended) The system of claim [[27]] <u>21</u>, wherein each of the plurality of entitlement services databases is specific to a particular geographic region.